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LaserWriter Pro 630: Printing Times New Roman Font (6/94)

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TOPIC --

I am having trouble printing files with Times New Roman II fonts in them. This
occurs from several different Macintosh computers printing to a LaserWriter Pro
630. A PostScript error occurs when printing this font and the printer drops off
the network 3 out of 4 times. Is there a compatibility problem with this font
and printer?

DISCUSSION ---

From the details you provide we cannot be sure you have encountered this
incompatibility, we have previously received reports of a problem printing
documents containing the Times New Roman font on a LaserWriter Pro 630 when
using the LaserWriter 7.2 driver. This problem is resolved by using either the
LaserWriter 7.1.2 or LaserWriter 8.1.1 drivers; therefore, we recommend you use
either of these drivers, but preferably LaserWriter 8.1.1 since it is a
PostScript Level 2 driver and provides greater use of the LaserWriter Pro 630's
features, such as paper trays.

If you continue to have problems when using LaserWriter 8.1.1, please:

1. Throw away the LaserWriter 8 prefs file in the Preferences folder inside the
   System Folder.
2. Reboot your Macintosh with Extensions OFF.
3. Select the LaserWriter 8.1.1 driver then try printing.

If the problems persist after following these steps, then:

1. Perform a clean install of system software 7.1
2. Install the LaserWriter 8.1.1 driver using its installer.
3. Install the Times New Roman font.

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