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LaserWriter Pro 600: PostScript Error Printing Legal Size 5/93

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TOPIC -----

I'm having a problem printing to my LaserWriter Pro 600. I'm getting: "%[ERROR:CONFIGUATIONERROR; OFFENDINGCOMMAND: SETPAGEDEVICE; ERROR INFO: PAGESIZE--NOSTRINGVAL --]%" message while trying to print a Legal size document from the multipurpose tray.

I'm using the Apple PPD (PostScript Printer Description, V2010.130 8), a Quadra 700, and PageMaker 4.2a.

DISCUSSION -----

To resolve this issue, set the multipurpose tray for Legal size paper via the LaserWriter Utility and choose "Paper Handling" in the "Utilities" menu.

The PostScript error: "%[ERROR:CONFIGUATIONERROR; OFFENDINGCOMMAND: SETPAGEDEVICE; ERROR INFO: PAGESIZE--NOSTRINGVAL --]%" is due to a discrepancy between what paper size is selected in the Print dialog as opposed to what paper sizes are currently available at the printer. In other words, if the customer has "Legal" selected in the Print dialog and the printer DOES NOT have a Legal size paper tray installed, or DOES NOT have the multipurpose tray set for Legal size paper, then the error will occur.

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