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ImageWriter LQ shifting page with QuickDraw GX 1.1.3 (6/96)

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TOPIC -----

I am using an ImageWriter LQ with System 7.5.3 and QuickDraw GX 1.1.3. When printing using the QuickDraw GX driver, the page shifts down one inch and then starts to print. With QuickDraw GX disabled and using the ImageWriter LQ driver (version 7.0.1), the page backs up one inch before printing so the print job starts in the right place.

DISCUSSION -----

Apple has reproduced this issue and is looking into it. It appears that the ImageWriter LQ GX driver starts printing about 3/4" from the top of the page. This occurs no matter which options (paper size, manual feed, and so on) are selected.

Until a fix for this issue is available, there are two possible workarounds if you wish to continue to use QuickDraw GX:

- If your application is QuickDraw GX aware, you can use the GX Paper Type Editor (which is part of the custom install of QuickDraw GX Utilities) to lessen the added space at the top of the page by 1/4". Follow these steps to create a custom paper type:

Step 1

Create a custom paper type, modeling it after US Letter and giving it a top margin of 0" instead of the default 1/4".

Step 2

Save this paper type in the Extensions folder

Step 3

Use the Page Setup dialog box to select the custom paper type for the page being printed.

- If your application is not QuickDraw GX-aware, use QuickDraw GX Helper, which lets you disable QuickDraw GX desktop printers. So, you can use the non-GX ImageWriter LQ driver even with QuickDraw GX enabled. This method will provide

the original margins.

QuickDraw GX Helper is not installed as part of the Easy install option of QuickDraw GX. You must use the Custom install option and specifically choose QuickDraw GX Utilities.

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