



Tech Info Library

Macintosh: Disk Recovery

This article last reviewed: 23 October 1984

At the outset, we recommend that you and your customers practice that time-honored tradition of backing up important files. Recently, however, we have gotten suggestions on reviving damaged Macintosh application disks and retrieving files from damaged data disks. Since there are many ways to blow up disk directories, though, these methods are not 100% effective.

Method one: Rebuild the desktop file.

1. If the disk is bootable (i.e. has a system folder on it), put the bad disk into the internal drive while the Macintosh is turned off.
2. Hold down the OPTION and COMMAND keys and turn the Macintosh on.
3. While the Macintosh boots, hold down the OPTION and COMMAND keys until the disk icon appears.
4. If the disk is a data disk (i.e. no system folder on it) then boot the system with a good disk. When the data disk is inserted into the drive hold down the OPTION and COMMAND keys as above.

This method sometimes requires several attempts, and while it restores data files, file folders are lost on Finders prior to 4.1; they must be re-created, and the documents must be placed back into them manually. If the Finder is version 4.1 or greater then the folders lose their names and must be manually renamed.

Method two: Recovering files.

1. Boot the Macintosh with a good copy of the application needed to read the data files you wish to recover.
2. Create a new document in that application with a double click on the application's icon.
3. Once the document, usually called "Untitled", has opened, close it.
4. Select Open on the File menu.
5. Insert the bad disk.
6. Select Open again and try to read files off of the bad disk.
7. Save the files to a good disk.

This method also works faster if you use a second drive for reading data files.

Method three: Replacing System Files.

This method has been known to work with disks that fail to boot and exhibit a "Sad Macintosh" with the address 0F0064. First attempt Method one above. If that doesn't work, boot from a good disk and then insert the bad one. If the bad one appears on the desktop, then throw away the bad disk's System Files and replace them with new ones from the good disk.

Copyright 1988 Apple Computer, Inc.

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 773