Newton 2.0 OS: Error -48402 in Calls Application (1/96)

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TOPIC ---

In the Calls application I wrote in my contact's name and when it was
interpreted I selected the contact in the pick list. The contact's phone number
was not automatically entered so I wrote it in and then tapped Place Call. An
error message which read "Sorry, a problem has occurred. (-48402)" appeared. Now
I cannot access that call, and after getting out of the Calls application I get
the same error when I try to open it again.

DISCUSSION ---

If the phone number is not automatically entered into the Phone field, and you
manually enter a phone number, you get the -48402 error. To prevent this error,
make sure a number is entered in the name card*. If you tap Place Call and a
number is already entered, such as a Work number, that number is used when you
tap Place Call. If there is not a number entered, you have the opportunity to
enter a number if is not already on the call slip.

* Note: For an individual, you need a home number, not just a work number.

Getting Back Into Calls Application
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To get back into the Calls application, tap the Find button and find the name
you used in the Calls application. A list of found items including the name
card and the call appears on the Apple MessagePad. Tap the box next to the
call, choose Delete from the Routing Slip.

Alternate Method

There is another method of removing the call information, however this method
erases ALL Calls data, so do not use this method if you want to retain some of
your Calls data.

To get rid of the corruption you can also change to Storage view in the Extras
drawer (tap on the pick list at the top of the Extras Drawer and choose
Storage); tap the Calls icon to display soup information, and delete the soup.

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