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Peter & Santa Claus CD: Sound & Animation Is Erratic (3/95)

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TOPIC -----

Why does Peter & Santa Claus CD-ROM sound and animation play erratically?

DISCUSSION -----

Erratic play from the CD could be a result of any one or more of the following:

- The CD-ROM disk may be dirty (fingerprints dust and so on). Try cleaning your disk.
- There may be applications running in the background (quit all applications besides Peter).
- Sharing may be on (ensure that sharing is off).
- Peter may be accessing Virtual Memory (ensure that Virtual Memory is off). If you do not have enough memory you may want to consider purchasing more.
- If you are using an older/slower Macintosh such as an LC or LC II Peter & Santa Claus may occasionally behave erratically. If you are planning on using a significant amount of CD-ROM multimedia and want optimum performance consider upgrading.
- If you are using an early or single speed CD player such as an Apple CDSC, CD 150, or PowerCD, Peter may behave erratically. You may want to consider upgrading to an AppleCD 300.

Reference: CD-ROM Drive Manual, Technical information concerning the use of multimedia CD-ROM disks

Article Change History:

17 Mar 1995 - Corrected product name and updated format.

Support Information Services

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