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## Quadra 840AV: Sony Multimedia Software Incompatibility (10/93)

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TOPIC -----

I'm using a Quadra 840AV, with a Sony CDW-900E CD-ROM burner. While doing a backup (from a hard drive) to a CD, the software aborted with an undocumented error and stopped writing.

Are there problems with the Macintosh AV's and the Sony CD burner units?

DISCUSSION -----

Apple spoke directly with the Sony Electronics Group, which supports the CD-900E Burner and software.

There is a compatibility issue with the Sony 900E Burner Multimedia software and the AV CPU's. The Sony Multimedia software version 1.0 is not yet compatible with the AV series. Sony is currently working on a new version of this Multimedia software, however, a timeframe for release has yet to be determined.

I recommend you contact the Sony Electronics Technical support group within the next few weeks to inquire about the new versions release date.

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