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LaserWriter Driver: PowerPoint Printing Problems (11/93)

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TOPIC -----

Logos and other items (EPS graphics) created in Adobe Illustrator and pasted into the standard presentation template look good on the screen, but are enlarged and moved when printed on Apple LaserWriter printers. This problem is seen with PowerPoint. A temporary solution to the problem is to turn OFF background printing.

Also, when printing graphics from PowerPoint, everything is about three inches to the right and an inch down from where it should be.

Microsoft states that this is a LaserWriter driver issue. Are there any plans to release a new LaserWriter driver to fix the incompatibility?

DISCUSSION -----

LaserWriter driver 8.0 resolved some printing issues with Microsoft PowerPoint. However, there are some that still remain -- even in LaserWriter driver 8.1.1.

In our tests, we verified that LaserWriter driver 8.0 resolved some text problems -- specifically, with text printing down and to the right of its original position. There are reports from the field though that some graphics objects are still shifting off position while using the new driver. The problems don't occur when using LaserWriter driver 7.2 with background printing off, and also don't occur with other applications such as Persuasion.

We reported these problems to engineering and they confirmed that this bug resides in the LaserWriter driver.

Article Change History:

2 November 1993 - Retitled and updated LaserWriter driver version information.

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