



Tech Info Library

LaserWriter: Password Reset (12/94)

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TOPIC -----

A "Trojan horse" program has been circulating that sets the password of PostScript LaserWriters to a value other than the default "0" -- preventing printing with Apple's driver. It does not duplicate itself like a virus, and is not widespread, but can be embedded in any PostScript code being sent to a LaserWriter.

DISCUSSION -----

The symptoms of the trojan horse include the printer's name appearing in the Chooser dialog box, but when someone tries to print, the error message "Invalid Access" may appear. If the Print Monitor is in use, the error message "Job cannot be printed, but the document is OK" may appear.

Apple is providing a utility program that resets the password of PostScript LaserWriters to the default "0". This allows users to again access the printer. If a customer experiences the above symptoms, use this utility before deciding to replace the LaserWriter's controller board.

This utility only works on the LaserWriter, LaserWriter Plus, LaserWriter IINT, LaserWriter IINTX(J) and the Personal LaserWriter NT printers.

The binary attachment mentioned in this article is enclosed and available only in the AppleLink version of the article.

Article Change History:

01 Dec 1994 - Combined similar article with this one.

30 Sep 1994 - Reviewed for technical accuracy.

02 Feb 1993 - Updated to explain how to locate the binary attachment.

Support Information Services

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