



Tech Info Library

Apple Thin Coax CS Ethernet Card: Needs NSI 1.5.1 (1/97)

Article Created: 13 November 1995

* RESTRICTED: Apple Internal and Support Providers Only *
Not For General Public Release

TOPIC -----

This article describes an issue with the Apple Thin Coax CS Ethernet Card and Macintosh computers with EtherTalk drivers version 2.5.6 or earlier.

DISCUSSION -----

Overview

Recently, the Apple Ethernet CS Thin Coax Card, marketing part number M2708Z/A (Apple service part number 661-0036), was revised to include a new set of Ethernet IDs, along with other small changes.

Problem

If a customer has an older version of the EtherTalk driver (2.5.6 or earlier) installed in their system(s), and they install the newer Apple Ethernet CS Thin Coax Card, they will not be able to attain Ethernet functionality.

When customers try to switch from LocalTalk to EtherTalk via the Network control panel, an error occurs and a dialog box is displayed with the following message:

"Could not switch to EtherTalk due to an error. Your connection will be reset to LocalTalk."

NOTE: There is nothing wrong with the newer Apple Ethernet CS Thin Coax Cards, and they should not be returned as defective assemblies.

Solution

The Apple Ethernet CS Thin Coax Card requires the use of Network Software Installer (NSI) 1.5.1 or later. NSI 1.5.1 will install the newer EtherTalk driver, version 2.5.7.

Where to find the NSI 1.5.1 software:

The Macintosh Network Software Installer version 1.5.1 software is posted on several public sources including:

Begin_Table

America Online - keyword: applecomputer

CompuServe - GO APLSUP

Internet -

Worldwide Web: <<http://www.info.apple.com/swupdates>>

ftp: <<ftp://ftp.info.apple.com>>

End_Table

17 Jan 1997 - Updated Online References.

Support Information Services

Copyright 1995-97, Apple Computer, Inc.

Keywords: supt

=====

This information is from the Apple Technical Information Library.

19970117 13:21:11.00

Tech Info Library Article Number: 18919