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Retrospect 3.0: Virtual Memory and dev.c-1027 error (5/96)

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TOPIC -----

When I use Retrospect 3.0 on my PowerMacintosh 7250 and 8550 I get an error message "dev.c-1027."

DISCUSSION -----

Apple only supports Retrospect when it is bundled with the PowerMacintosh 7250 and 8550 computers, Dantz provides technical support any other configuration of this product.

The following workaround to this problem was posted to internet page:
<http://www.macintouch.com/>:

May 10, 1996: Here's a workaround from Dantz for a problem with Retrospect 3.0 in a configuration with more than 40 MB or RAM:

The following instructions patch Retrospect 3.0 to avoid an Assertion check at "dev.c-1027" error. This problem only occurs when you have more than 40 MB of installed RAM, and are also using Apple's Virtual Memory or RAM Doubler by Connectix.

- 1.Open your copy of Retrospect with ResEdit.
- 2.Find the 'Def#' resource and open it.
- 3.Scroll to the end and locate the text "key: PhMP".
- 4.Change the data field that says "\$00000028" to say "\$00000000".
- 5.Save and Quit.

Your patched copy of Retrospect 3.0 will now work properly with Virtual Memory or RAM Doubler enabled.

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Keywords: ksts

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