Tech Info Library

RAM Doubler: Still Loads Even When Shift Key Held Down (9/95)

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TOPIC ---

When I start my computer with the Shift key held down, RAM Doubler still loads.
Is my keyboard defective?

DISCUSSION --

No, even with with extensions off, RAM Doubler will load. To temporarily disable
RAM Doubler, during startup hold down the Tilde (~) key located to the left of
the !/1 key on your keyboard. If you have System 7.5.x, during startup, you can
hold down the space bar on your keyboard until the Extensions Manager opens and
uncheck RAM Doubler to disable the product.

If conventional attempts to disable RAM Doubler fail, contact the makers of RAM
Doubler, Connectix, for compatibility and configuration assistance with their
product.

If you are troubleshooting a system software or extensions issue, you may wish
to perform a clean install or clean restore of your system software. Use the
search string "clean install" to locate the specific TIL article on a clean
install or clean restore for your computer.

The Tech Info Library article titled "Locating Vendor Information" can help you
search for Connectix's address and phone number.

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