Full Impact: Steps to Recover a Corrupted File

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TOPIC ---

I am having a problem when editing a Full Impact 1.1. file. The file is a
weekly report, which is a spreadsheet containing data, formulas, paragraphs,
and charts. I update the information weekly to generate a new weekly report.
Updating includes changing the date, data, and charts and recalculating the
formulas. For several weeks, I had been doing the updating without any
problem. However, today, the system froze when I tried to change the date.

Specifically:

1) I opened the file.

2) I clicked on the cell containing the date information.

3) I edited the date.

4) I pressed the Return key.

Normally after pressing the Return key, the active cell is the cell below the
Date cell. However, this time the screen froze and stopped at the same Date
cell. The arrow pointer was still working. That is, it was free to move
around the screen. I typed Command-period, but nothing happened. The only way
to clear the screen was to restart the system.

I also tried this on other cells, and the same thing happened.

Do you have any idea what caused this problem?

DISCUSSION --

We suspect that the file has become corrupted, but before throwing it away, you
may want to try these steps:

1) Open the damaged file, save a copy under a different name, and try to use
   the copy.

2) Re-install the System Software.

3) Repair the volume the file is stored on using Disk First Aid or a similar
   program.

4) Since the system crashed, try rebuilding the Desktop file by holding down
   the Option and Command keys while restarting.

If these steps don't help, you may be able to copy the information from the old
spreadsheet, and paste it into a new one. If you have to recreate the
spreadsheet, you might want to print copies of the spreadsheet, both the values
and the formulas (this is possible with Microsoft Excel and other spreadsheets,
and we assume it is possible to print formulas with Full Impact, too).
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