Tech Info Library

Microsoft Word: Repairing Corrupted Documents

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TOPIC ---

I have designed a table/chart in Microsoft Word 4.0. Superpaint 2.0 was used
to rotate some of the headings and insert large bullets.

When printing the document, I get the beginning of the table in Palatino (the
desired font) and Helvetica, but later in the document the Palatino font is
being replaced by Courier. I checked "no font substitution," but got the same
result. The chart printed fine with LaserWriter 5.2, but this problem occurs
with LaserWriter 6.0 or above. What happened with the new version of the
driver?

DISCUSSION --

When we printed your document here, it printed incorrectly every time--not only
with LaserWriter 6.0 and 6.0.1. This suggests that the problem is some type of
file corruption.

When a Microsoft Word file is corrupted, Microsoft suggests saving the file
under a different name in RTF format, closing it, opening it again, and saving
it again in regular Microsoft Word 4.0 format. When opening the RTF format
file, Microsoft Word will ask if you would like to convert the file from RTF to
regular Microsoft Word format. Say yes. This process will take a few minutes.

We tried this process with the file you sent, and all tables in the document
printed with the correct font (Palatino).

Keywords: <None>

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