System 6.0.2: Microsoft InterMail Incompatibility

This article last reviewed: 18 April 1989

There is an incompatibility between Microsoft InterMail and System Software
6.0.2 or later. Version 1.36 of InterMail gives unpredictable performance
with System software 6.0 or 6.0.2. Symptoms include unexpected and
unpredictable lockups and/or system bombs (including those that happen while
saving).

Microsoft has released a patch to fix InterMail versions 1.35 and 1.36, so
they would work with System 6.0 and System 6.0.2. Reports from the field
indicate the patch works correctly.

Here is a description of this problem:

After upgrading to System 6.0.2, intermittent problems occur as system bombs
(mostly ID=03 and a few ID=02) when using Microsoft Word or Microsoft Excel
and executing a "Save" or "Save As" menu option (75% of reports).
Occasionally, a Print command (25% of reports) also causes a system error.

This is occurring on about seven to 10 machines that use Microsoft Word or
Excel very heavily. All users are using Microsoft Word 3.01, Microsoft Word
3.02, or Excel 1.5 and operating under Finder, rather than MultiFinder. The
errors occur uniformly across the population and are not isolated to one
vendor's hard drive.
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Keywords: <None>

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19960215 11:05:19.00

Tech Info Library Article Number: 3848