Retrospect: If It Won't Use Inserted Tape (8/93)

Article Created: 17 August 1993

TOPIC ---

Why won't Retrospect use the tape I have inserted?

DISCUSSION --

Retrospect has a system for recognizing tapes and for adding tapes to a
StorageSet. If Retrospect is not using a tape that you think it should be using
automatically, one of the following situations typically applies:

• You are not inserting the tape Retrospect requires.

  Check that the name of the tape you are inserting matches the name Retrospect
  is requesting. If the name is the same and Retrospect does not proceed with
  the backup when you insert the tape, you probably have two tapes with the
  same name and are inserting the wrong one.

• Retrospect requires a new tape.

  Insert the tape you want Retrospect to use, wait for the tape to appear in
  the window, and then click Proceed. Retrospect will not use a tape that is
  part of a known StorageSet. It will automatically use any tape that is
  erased or correctly named.

• Retrospect cannot communicate with your tape drive.

  If a message says that no SCSI tape devices are visible, see the question
  "Why is my tape drive not showing up in Retrospect's Tape Devices window?"
  on page 171 of the Retrospect User's Guide.

For further information on working with Retrospect and Retrospect A/UX,
search the Tech Info Library by "Retrospect" or "Remote."
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Keywords: KSTS

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19960215 11:05:19.00

Tech Info Library Article Number: 12978