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PageMaker 5.0: Faxing From Within the Application (7/94)

Article Reviewed/Updated: 21 July 1994

Article Created: 10 October 1993

TOPIC -----

I cannot fax from PageMaker 5.0 with Express Modem Fax Sender software. The following symptoms occur whether I'm using Fax Sender software on a GeoPort Telecom Adapter, an Express Modem on a 68K or Power Macintosh system, or on an Express Modem in a PowerBook.

Symptoms:

When I use the fax shortcut (pressing Control and Shift keys while selecting Fax from the File Menu), the following message appears:

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"Cannot build printer list. No valid PPD files were found.  
Check the 'Printer Descriptions' folder in the System Folder. Continue."
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If I select 'Fax Sender' in the Chooser, then try to Fax from the File Menu, the print dialog box appears and hangs when I press the Print button.

If I hold down the option key while selecting Print from the File Menu, the machine hangs.

DISCUSSION -----

Use this workaroud when faxing documents from PageMaker 5.0 using Fax Sender software:

- 1) Use the Fax Sender as you would with any other application. Open the Chooser and select 'Fax Sender'
- 2) Select 'Fax' from the File Menu and press the 'Setup' button in the print dialog box.
- 3) The 'Fax Sender Page Setup' dialog box now appears. Make any changes necessary. Press 'OK'
- 4) The 'Fax Sender' dialog box now appears. Type in the fax receiver's phone number or choose one from the address book.
- 5) Press 'Send' to transmit the document.

Article Change History:

21 Jul 1994 - Updated article. Included more specific instructions.

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Keywords: supt, kpbook, kppc

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19960215 11:05:19.00

Tech Info Library Article Number: 13769