4D Server: Quadra 800 Cache Problem & Workaround (5/93)

Article Created: 19 May 1993

TOPIC ---

I'm setting up a 4D Server 1.0.2 on a Quadra 800 with System 7.1. The 4D
Server package does not allow users to connect when the Quadra 800 cache is
turned on. The error message is "maximum user count exceeded" when in
fact no users are logged on. If cache is turned off, the problem
disappears.

DISCUSSION ---

Acius Technical Support provides a workaround:

1. Disable the cache and restart the Quadra 800.

2. Start up the 4D Server and proceed through the server's initialization
   routine.

3. Quit the 4D Server.

4. Turn cache back on and restart the Quadra 800.

5. Start up the 4D Server.

The problem involves the hardware "key" device required by the 4D Server
product. The key attaches to the ADB bus and the 4D Server accesses the key to
determine the number of authorized users.

For further assistance, contact Acius Technical support directly.
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Keywords: <None>

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19960215 11:05:19.00

Tech Info Library Article Number: 12121