



# Tech Info Library

## WorldScript II 7.1.2: Difficulty Printing Color/Grayscale(1/94)

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TOPIC -----

My computer crashes when I select color or grayscale in the print dialog and have 2-byte fonts in the document.

DISCUSSION -----

This is a known issue with the 7.1.2 version of the WorldScript II extension. These situations can result in a crash when you select color or grayscale in the print dialog to print a document with 2-byte fonts:

- You change the printer selection, and try to print again before restarting.
- You use a non-Apple printer driver (it's unknown if the Adobe 8.x driver is more likely to provoke this).
- You don't have much memory available (either a low-memory CPU or a lot of applications are running).

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