



Tech Info Library

Chinese Language Kit:PC Exchange & Freeze w/ Disk Format (5/96)

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TOPIC -----

I use a Quadra 840AV with the Chinese Language Kit and PC Exchange 1.0.3. When I try to format a floppy disk, the machine hangs or does not complete the formatting process.

DISCUSSION -----

There is a known conflict between PC Exchange 1.0.3 and the Chinese Language Kit. Apple has corrected this problem in PC Exchange 1.0.4. PC Exchange 1.0.5 is the current version which is also compatible with all the Power Macintosh computers.

All existing PC Exchange customers can call the Apple Order Center for an update to version 1.0.5.

The Tech Info Library article titled "Locating Vendor Information" can help you search for the Apple Order Center's phone number.

Article Change History:

27 May 1996 - Updated for technical accuracy.

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