



# Tech Info Library

## At Ease 3.0: Use Desktop Printing 1.0.3 (1/96)

Article Created: 18 September 1995

Article Reviewed/Updated: 8 January 1996

TOPIC -----

I have an At Ease 3.0 Setup which puts my users in the Restricted Finder. Whenever a user tries to drag a file to a desktop printer, the computer freezes or locks up. Can I use desktop printing with At Ease?

DISCUSSION -----

If you want to allow users to drag documents from their Restricted Items folder in At Ease to a desktop printer, you should update to Desktop Printing Software version 1.0.3 available from online services.

Desktop Printing Software v1.0.3 is also included with the At Ease for WorkGroups 3.0.1 Updater available from online services.

These articles can help you locate the software updates mentioned here:

- "Where To Find Apple Software Updates" -- Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" -- Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Article Change History:

08 Jan 1996 - Added Desktop Printing Software v1.0.3 information.

09 Nov 1995 - Changed title and added resolution.

26 Oct 1995 - Clarified discussion.

Support Information Services

Copyright 1995-96, Apple Computer, Inc.

Keywords: katease,ksts

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 18597