



# Tech Info Library

## Apple Phone: Known Issues (10/94)

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TOPIC -----

This article details known issues with Apple Phone when used with a Quadra AV and GeoPort Telecom Adapter.

DISCUSSION -----

Apple Phone is an example program and Apple doesn't support it. The Macintosh AV team created the program to show capabilities of the AV technology.

Apple doesn't intend to do any further work to this example program.

The following is a list of issues a user may encounter when using the Apple Phone Application:

- Apple Phone is preset to answer the phone after 4 rings. This setting can not be changed.
- If you are using an Audiovision Display, you may experience feedback when using the built in microphone at the top of the display. The workaround is to use the included PlainTalk microphone by disconnecting the monitor's microphone cable and attaching the PlainTalk microphone and experimenting with placement.
- Apple Phone keeps recording a phone message one or two minutes after the caller hangs up.
- Sometimes ApplePhone hangs up on the caller after five seconds (fixed in Apple Phone 1.0.1).
- Apple Phone only works through the left channel sound channel.
- Apple Phone is not operational when speech is turned on. Turn speech off in the Speech Setup Control Panel.
- If you play a CD using CD Remote or the Apple Audio CD Player, launching Apple Phone causes the sound volume to change significantly. The user can pause the audio CD while launching Apple Phone to avoid the problem.
- Apple Phone only works with the Centris/Quadra 660AV and Quadra 840AV.

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