Power Macintosh: GeoPort May Cause Freeze Up (12/95)

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TOPIC ---

On a Power Macintosh with System 7.5 and GeoPort installed, the Macintosh
sometimes freezes when the modem attempts to dial. Is there a work around?

DISCUSSION ---

Yes, there is an incompatibility between GeoPort and System 7.5 where the
machine may freeze when it attempts to dial. GeoPort for Power Macintosh 1.0 and
1.0.1 will function with System 7.5, but there are outstanding bugs customers
need to work around:

• 1.0 has two problems with virtual memory:
  - Network file transfers will fail when Virtual Memory (VM) is on.
  - Data connections will fail when VM is on.

• 1.0 and 1.0.1 will crash the computer on restart if there are any Faxes
  waiting to be sent in the Waiting to be Faxed folder.

• The modem speaker must be turned off at all times through the Express
  Modem control panel to prevent intermittent crashing.

Apple Telecom 2.x or later software is available and fixes the problems listed.
This article can help you locate this software update, it is available on online
services:

• "Where To Find Apple Software Updates" -- Lists online services for free Apple
software updates.

Article Change History:
02 Dec 1995 - Change distribution status and updated workaround information.
08 Dec 1994 - Made clarification for accuracy.
10 Oct 1994 - Updated workaround information.

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