Tech Info Library

Power Macintosh: Problem Receiving Fax From External Modem 3/96

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TOPIC ---

This article addresses reported problems receiving faxes via an external fax
modem connected to a Power Macintosh computer.

DISCUSSION --

The problem of not being able to receive a fax from an external fax modem on a
Power Macintosh has been resolved in System 7.1, System Update version 3.0 and
later (including all versions of System 7.5). This update includes a patch that
allows the serial port on the Power Macintosh to communicate properly with the
external fax modem, thereby allowing faxes to be received.

If you have a Global Village modem, be sure that you have installed their
Teleport Serial software version 2.08b or later. This version of the Teleport
software will ensure that your Global Village modem performs properly on your
Power Macintosh.

Be aware, though, that the install disks for 2.08b include a file called "AV/PPC
Serial Tuner." If you have installed System Update 3.0 or later, then you may
safely remove the serial tuner since it is included in the System Update.

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18 Mar 1996 - Clarified information.

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