Tech Info Library

Power Macintosh: Memory Does Not Add Up Under About This Mac

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TOPIC -----------------------------------------------------------

When I check the memory allocation under "About this Macintosh", it doesn't add
up to the amount of RAM installed, even after restarting.  On an 8MB Power
Macintosh 8100/80, the System Software has 3154K allocated, and the largest
unused block is 2192K so almost 3 MB RAM is missing.


DISCUSSION ------------------------------------------------------

The available memory calculation is an estimate at best and should never be used
as the last word on how much memory is actually allocated or in use.

There have been cases where an Extension conflict or corruption have caused the
memory shown to be less than is actually installed.  Booting with Extensions off
should be the first step in this process.  If the memory allocation is correct
you should then verify compatibility with any Extension installed.

If that does not resolve the problem, the next steps towards resolution would be
zapping PRAM by holding down the Command/Option/P/R keys at startup.  Updating
the driver on the hard drive would be next and finally a clean reinstallation of
system software should resolve the problem.

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