Power Macintosh: Loses Color & Video Board Info (9/95)

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TOPIC ---

I have a Power Macintosh 8100/80 running System 7.5 and a Multiple Scan 17
Display. After playing a game, the monitor went to black and white.

When I went to the Monitors control panel, the Color and Grays options were
there, but not the number of colors. When I clicked the Options button, a dialog
appeared with the message "No Board Info Available".

How can I get my system to recognize the VRAM card I have installed again?

DISCUSSION --

This is problem with the Slot Manager. However it was only discovered when Power
Macintosh computers were running System 7.5 and virtual memory. It has also
been found to occur with RAM Doubler installed. This problem is corrected in
System Update 7.5.

Until you get the update, three work arounds for this problem.

1) Turn off virtual memory
2) Open and close the Monitors control panel.
   a) Go to the Monitors control panel.
   b) Click Options. A dialog appears with the message "No Board Info".
   c) Click "OK".
   d) Close the control panel.
   e) SHUT DOWN (restarting doesn't correct this).
      When the computer restarts, everything comes up in black and White
      so you have go back into the Monitors control panel and reset
      the number of colors.
3) Do a forced restart (command-control-power).

These articles can help you locate software updates mentioned here:

• Where To Find Apple Software Updates
  Lists online services for "free" Apple software updates

• Obtaining Apple Product Support in the USA

Lists 800 numbers and online services for software updates, Apple
support information, and a subset of the Apple Tech. Info. Library

Article Change History:
21 Sep 1995 - Corrected minor typo.
08 May 1995 - Added keywords kppc and sys75.
15 Mar 1995 - Added System Update 7.5 information.

Keywords: kcompat, kppc, sys75

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