



Tech Info Library

Performa 6400/GVC: How to Remove Modem Software (2/97)

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TOPIC -----

I have a Macintosh Performa 6400 series computer that ships with a Global Village Platinum V modem. I want to remove the modem software from the System Folder, how do I do that?

DISCUSSION -----

NOTE: Not all Performa 6400 series computers have a Global Village modem. To determine the type of modem you have, search for Tech Info Library article "Macintosh Performa 6400: Which Modem is Included?". If you have a GeoPort modem, search for Tech Info Library article "Performa 6400/6360/ GeoPort: How to Remove Modem Software".

IMPORTANT:

Do not use this article for guidance on removing modem software from any other Performa computer bundled with Global Village software. The Performa 6400 includes no Global Village software, even if it comes with a Global Village modem, so the information below cannot be used for other systems. Search for Tech Info Library article "How to Remove Global Village Software" instead.

Do not use this article for guidance for dealing with Apple Telecom 2.x or earlier software.

How to Remove Modem Software

There are actually two operational components to the modem software: the fax software, and a few support files for Megaphone.

If you are installing a new, external, voice capable modem, you should normally remove all components of the bundled software in order to ensure there are no conflicts with your new modem.

This discussion is mainly concerned with software that modifies the operation of the computer each time you start up. You will also need to remove the Megaphone folder from the Applications folder, and the Apple Telecom folder from the top (root) level of the hard disk -- be sure that Application Folder Protection is turned off in the General Controls control panel. If you throw away the latter

folder, you will risk deleting any received faxes, as well as the only software which is capable of reading those faxes.

Also, there are a number of modem and communications utilities provided to support ClarisWorks, America Online (AOL), and the Apple Internet Connection Kit (AICK). These utilities are not modem specific, and should work with any type of modem.

Fax Software

The first major package is the fax software. The fax software is comprised of the following files:

Apple Menu Items

- Apple Telecom Status

Control Panels

- MegaDial

Extensions

- AddressBookLib.ppc
- Apple Fax Gateway
- Apple Personal Modem
- Fax Extension
- Fax Sender
- Fax Sender GX
- Log Extension
- Scripting Additions
 - Received fax folder

Mimetics

- EasyReader Fax
- Neuroneye
- UK Dictionary
- US Dictionary

System suitcase (free in System Folder):

- Bell Telephone (sound resource)
- Electronic Telephone

CAUTION:

Do not throw away the System suitcase. Open the system suitcase and remove the sound files, if desired. If you move the System suitcase out of the System Folder, the computer will not start correctly the next time you start up.

Megaphone Software

The last major package is Megaphone. This support software is as follows:

At Ease Items

- At Ease Setups
 - Parents
 - MegaPhone

MegaPhone 2.0 Tour

Control Panels

MegaDial
Telephone Setup

Extensions

ANSI C++ PPC Lib
CRC Address Book Extension
CRC TelePort TelTool
Cypress
 MegaDial Files
 MegaDial Locations
 MegaDial Resources
MegaPhone Menu
MWRuntimeLib
Telephone Manager Extension

Launcher Items

MegaPhone II
•Learning
 MegaPhone 2.0 Tour

NOTE: Apple only supports the bundled version of Megaphone with the modem which was shipped with the computer. Even if you purchase an external voice capable modem, this version of Megaphone may not work with it. If the external modem did not come with its own telephony software, contact Cypress Research Corporation for compatibility and purchasing information.

This article is one of many available through the Apple Fax center. For a complete list of available Fax documents, search the Tech Info Library for Apple Fax Document Index or call the Apple Fax line at 1-800-505-0171 and select document number 20000 (Apple Fax - Document Index - Product Support Literature). The Apple Fax center is available free of charge 24 hours a day, 7 days a week.

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