Macintosh Performa 6360 & 6400: Can't Update Driver (2/97)

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TOPIC ---

I am unable to use Drive Setup (v1.1) to update the hard disk driver on any
Macintosh Performa 6360 or 6400 series computer because the Update
option under the Functions menu is disabled. Why is the Update option disabled?
How can I update the driver on these computers?

DISCUSSION --

The Update option is disabled because Drive Setup has detected that a newer
version of the driver is already installed on the hard drive.

In manufacturing, Apple uses a software loading system which loads the driver
onto the hard drive. Since the SCSI issues corrected in the 6360/64xx/54xx
Update disk were found and corrected, Apple included the driver update into the
manufacturing process.

Future versions of Drive Setup will incorporate the new driver. Until this
version Drive Setup is available, if you need to reinstall your driver your will
need to reformat the hard drive with Drive Setup 1.1 and then install the
6360/64xx/54xx Update disk. The 6360/64xx/54xx Update disk is available from the
Apple Software Updates areas on the online services and Internet.

The 6360/64xx/54xx Update fixes have been rolled into Mac OS 7.6. If you have
installed Mac OS 7.6, you do not need the 6360/64xx/54xx Update.

These articles can help you locate the software update mentioned here:

• "Where To Find Apple Software Updates" - Lists online services for free Apple
software updates.

• "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online
services for software updates, Apple support information, and a subset of the
Apple Tech Info Library.

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25 Feb 1997 - Added Mac OS 7.6 information.

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