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Macintosh Performa: No Hard Disk to Restore On (11/96)

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TOPIC ---

I am attempting to use the system software CD-ROM disc to restore the system
software on my Macintosh Performa 6400 computer. However, when I run the Apple
Restore program an error message appears stating, "No hard disk to restore on".
How can I restore the system software?

DISCUSSION --

The likely cause of this error is starting up the computer using the
Shift-Option-Command-Delete key sequence. Holding down these keys at startup
forces the system to start up from the next SCSI device (above 0), which is the
CD-ROM disc. However, if you start up the computer using this key sequence on a
computer with an IDE hard drive, the system may have difficulty seeing the hard
disk.

Instead, you should start up the computer while holding down the C key (lower
case) when you need to restore your system software. (This is noted in the
User's Manual for the Macintosh Performa 6400 series computers)

Holding down the C key at startup has the same effect as does the
Shift-Option-Command-Delete key sequence, but it allows the hard drive to be
properly recognized.

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