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Macintosh Performa 6400: Modem Documentation? (12/96)

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TOPIC -----

I am attempting to use the modem that came installed in my Macintosh Performa 6400 computer. However, I am confused about some of the documentation that was included with the computer.

For example, the Apple Fax User's Guide and the Apple Address Book User's Guide refer to an application called, Apple Phone, that I should use to make phone calls through the modem. However, I cannot find this application on the hard disk or CD-ROM drive. Should I have this application on my computer? If not, which application should I use to make telephone calls?

Also, the Global Village Teleport User's Guide mentions GlobalFax software that I can use to send and receive faxes. However, I do not have this application either.

DISCUSSION -----

Apple Phone is not included with your computer; it has been replaced by the MegaPhone software program, which is documented in the MegaPhone User Guide. You can ignore all mention of Apple Phone in the documentation.

Also, you can ignore any references to the GlobalFax software in the Global Village Telport User's Guide because that software has been replaced by the Apple Fax software. Use the Apple Fax User's Guide for information on sending and receiving faxes.

You can use the TelePort User's Guide as a basic hardware guide. However, there are some sections which are not relevant to your computer setup, including:

* Preface

Page xii: Disregard the referral to the GlobalFax User's Guide.

* Chapter 1: Introduction to Modem Commands

Page 3: Disregard the comment to the Global Village Scripts folder.

Page 4: Disregard the comment on how to adjust the card's volume.

Page 5: Disregard page 5.

* Disregard Chapter 2, Preparing for Basic Modem Use.

* Chapter 3: Communicating with Another Modem

Page 11: Disregard the reference to eWorld.

Page 12: The modem script referred to is not bundled with your computer. You can get a suitable script by downloading the Apple Remote Access 2.1 updater from the Apple Software Updates.

* Chapter 4: Using Error Correction and Data Compression

Page 24: Disregard the section starting with "Selecting an Error-Correction/Data-Compression..."

Page 25-28. Disregard all. Note that the AT command equivalents of the specific menu commands in the Global Village software are provided. These AT commands are also summarized in Chapter 5. You enter AT commands by using a terminal emulator, such as ClarisWorks.

* Chapter 5: Using TelePort Platinum V AT Commands

This entire chapter is generally relevant to your computer.

* Appendix A: Troubleshooting

Page 95: Ignore the section titled "Startup Problems."

* Appendix B: Product Specifications

This entire section is generally relevant to your computer.

* Appendix C: FCC and Industry Canada Information

This entire section is generally relevant to your computer.

* Appendix D: Warranty and Copyright

Article Change History:

10 Dec 1996 - Added additional information about specific chapters.

02 Aug 1996 - Changed distribution status.

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