



Tech Info Library

Macintosh SE: Hyphens and Asterisks Overwrite Icon Names

Article Created: 5 April 1989
Article Last Reviewed: 6 August 1992
Article Last Updated:

TOPIC -----

When I select a Finder icon, the name under the icon is selected and automatically written over with hyphens (-) or asterisks (*). The name field continues to fill until it reaches the maximum number of characters for the name field. A blinking cursor sits at the rightmost character.

DISCUSSION -----

The problem can exist in any of these areas:

- Badly-formed asterisk and hyphen keycaps on the numeric keypad
- Keyboard or ADB hardware
- A faulty logic board

To diagnosis the problem, follow the above order.

First, check the hyphen or asterick keys on the numeric keypad. You may find them partially depressed. This occurs because of a tiny plastic protrusion left on some keycaps after manufacturing. Some troubleshooters have found this protrusion catching on the case just enough to produce characters, but not enough to be noticed at a glance. The fix is easy; remove the keycap(s) and shave off the plastic protrusion.

Second, if nothing is wrong with the keycaps, try changing the keyboard and cable.

Third, if the problem remains, change the logic board.

Copyright 1989 Apple Computer, Inc.

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 3975