Apple Remote Access: Geoport Settings on 660AV or 840AV (10/94)

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TOPIC ---

I am having trouble getting Apple Remote Access to work with Geoport on a
Macintosh Quadra 660AV or 840AV.

DISCUSSION --

If you encounter problems with ARA and Geoport check the following settings:

• Express Modem Control Panel
  - Turn Express Modem switch ON
  - Modem Port is set to use External Modem

• Speech Setup Control Panel
  - Turn Speech recognition OFF

• Remote Access Setup Control Panel
  - Modem type is set to GeoPort Telecom
  - Port is set to GeoPort

• Sound Control Panel
  - Sound out - 24KHz

If, after checking all of these settings, it still does not work, do the
following:

1) Remove Serial Port Arbitrator from the Extensions folder
2) Turn virtual memory off
3) Turn file sharing off
4) Zap PRAM (Command-option-P-R at startup)

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