PowerBook: Modem/Ethernet PC Card Not Recognized (2/97)

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TOPIC ---

I just did a clean install of my system software and now when I insert my Global
Village Platinum Pro modem/Ethernet PC card, I get the following message.

"The correct software you need to use the PC Card in the Lower PC Card slot is
not installed. Do you want to eject the card now?

I thought that the system software came with the necessary software to recognize
modem cards. Why am I getting this message?

DISCUSSION --

The system software does include software which enables it to use standard Type
II modem cards. However, the Global Village Platinum Pro and other "combo" cards
need additional software to be recognizable by the PowerBook computer.

"Combo" or combination cards include cards that have functionality in addition
to being a modem, such as Ethernet. These cards require additional software to
be recognized by the computer even if you are just using the modem and not using
the Ethernet or other capabilities. In addition to Global Village, some examples
of the other vendors making these types of cards are Farallon, Dayna and
Asante.

To resolve this situation, you simply need to install the software that came
with your PC card. After you install the necessary software the card should be
functional again.

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