



# Tech Info Library

## **Lisa:10707 Error when Booting the Lisa Office Systems I Disk**

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**PROBLEM DESCRIPTION:** The 10707 Error occurs upon booting the Office Systems I disk or ProFile hard disk.

**BEFORE YOU START:** Familiarize yourself with the Lisa (or Macintosh XL) Technical Procedures.

**CAUSE:** The disk is write-protected or the system software is damaged.

**CURE:** To unprotect the disk, slide the write-protect tab so that it covers the small rectangular opening (see the Lisa or Macintosh owner's manual if you are not sure how to perform this procedure).

If using a ProFile, boot the Office System 1 diskette. Choose the "Repair" option. If this fails, choose "Install" and reinstall the Office System. If this still fails, back up the customer's data, reinitialize the ProFile using the Install option, and install the Office System.

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