



Tech Info Library

Where to Get Technical Support in Europe (8/96)

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TOPIC -----

This article describes where to get technical support for Apple products in Europe.

DISCUSSION -----

For technical support on Apple products in Europe, you have a number of options:

- Contact the supplier of your local Apple Product - Ask your Apple dealer or retailer for advice on solving your technical question.
- Help Line (Telephone) Support - The European Apple Assistance Centers provide telephone support in the local language to Apple customers in Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Luxembourg, Netherlands, Norway, Sweden, Switzerland, and the U.K. There are also Support Centers in Italy and Spain.

Generally, there is free "up-and-running" support for customers of Apple products for a fixed period after purchase, and fee-based support thereafter or as a premium service. Contact your local center for details:

Begin_Table

Austria	Tel: 0660 / 6764	Fax: 0660 / 6765
Belgium(Flemish)	Tel: 0800-713.94	
Belgium(French)	Tel: 0800-713.95	
Denmark	Tel: 800 172 91	Fax: 800 172 90
Finland	Tel: 0800 118 083	Fax: 0800 118 085
France	Tel: (1) 69 29 29 29	
Germany	Tel: 0180/35018	
Ireland	Tel: (01) 6761650	
Italy	Tel: 39-2-27326292/3/4/5/6	Fax: 39-2-27326518
Luxembourg	Tel: 0800-2069	
Netherlands	Tel: 06-022.1517	
Norway	Tel: 800 110 06	Fax: 800 118 01
Spain	Tel: 902 100 088	
Sweden	Tel: 020-793 016	Fax: 020-793 019
Switzerland	Tel: 0800/833 310	Fax: 0800/822 210

U.K.

Tel: 0990 127753 (1-APPLE)

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Some Assistance Centers also operate a 24 hour Fax-on-Demand service, normally available as an option from the main help-line number. Apple France offers a Minitel service on "3615 APPLE".

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