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ImageWriter P/C: Growling Sounds When Printing

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PROBLEM DESCRIPTION: Printer makes "growling" sounds when printing. Poor horizontal registration on self test. Characters don't line up evenly. Printer powers up fine. When checked with power off, carriage moves freely along guides and does not appear to bind.

CAUSE: Rubber bushings on carriage stepper motor may not be properly fitted on the carriage stepper motor.

CURE: Check the rubber bushings for a proper fit. Refer to the Illustrated Parts in the Tech Procedures for location information. Correct as necessary.

If this cure does not resolve the problem, go back to the Word Search screen and search on the product's name and HTS and GTS to obtain a General Troubleshooting procedure.

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