



# Tech Info Library

## Network Administrator Toolkit: Three Error Messages (1/97)

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TOPIC -----

This article describes three error messages of the Apple Network Administrator Toolkit (ANAT).

DISCUSSION -----

1) Question: When I startup my AppleShare/At Ease for WorkGroups 4.0 server, I get the following message, "Unable to initialize At Ease Server." What is causing this error message?

Answer: AppleTalk is inactive.

If you are using Open Transport, open the AppleTalk control panel, click OK in the dialog asking if you want to make AppleTalk active, close the AppleTalk Control panel, and click Save. Then restart the server.

You can also open the Chooser, ckick the AppleTalk Active radio button, close the Chooser window and click OK. Then restart the server.

If you are using Classic AppleTalk, use the Chooser to make AppleTalk active. Then restart the server.

NOTE: You must restart the server in order to initialize the At Ease Server.

2) Question: On a different AppleShare/At Ease for WorkGroups 4.0 server I get a second message after the one above. It says "AppleShare Agent: Unable to create ADSP listener. Unable to open port. Make sure AppleTalk is turned on in the Chooser (Error: -98)". Why don't I get this message, which clearly says AppleTalk needs to be turned on, on the first server?

Answer: This second server is using Open Transport and has the AppleShare Agent extension installed, which is used by the User & Group Manager application to administer AppleShare File Server users & groups.

3) Question: On a third AppleShare/At Ease for WorkGroups 4.0 server I get a second message after the first one. It says "AppleShare Agent: Unable to create ADSP listener. Error Code: -23". Why doesn't this message indicate that

AppleTalk needs to be turned on?

Answer: This server is using Classic AppleTalk instead of Open Transport.

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