



# Tech Info Library

## A/UX: When kterm Command Doesn't Connect

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### Article Change History

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08/31/92 - REVIEWED

- For technical accuracy.

### TOPIC -----

The "kterm" command doesn't connect on a particular Macintosh II through a serial line. This same Macintosh has faster displays than our other machines. The same software worked okay on other machines.

### DISCUSSION -----

Here are some general diagnostic steps:

- 1) Try clearing PRAM and then reset the serial ports (turn them off and then on again).
- 2) Try different ports on the network.
- 3) Check hardware and see if the motherboard has a problem.

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