



# Tech Info Library

## A/UX: The network unreachable Remote Mount Error (8/94)

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TOPIC -----

I tried to mount a remote file system and got the error:

network unreachable

DISCUSSION -----

This could be because the Ethernet card or cable connection is not working correctly. Here are four troubleshooting steps:

- 1) Make sure that the Ethernet cable from the Ethernet card to the rest of the network is connected and seated properly and snugly.
- 2) Check that there is not a broken connection in the main network cable itself.
- 3) Check that cables do not show any physical signs of damage. Ethernet cables should not be crimped, bent, or squished.
- 4) Replaced all cables that show excessive wear.

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Support Information Services

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